OpenAthens Client Guide for Performance Manager
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OpenAthens Overview

Performance Manager Customers may utilize OpenAthens single sign-on service with Performance Manager. An OpenAthens user may create an account mapping between their Performance Manager Account and OpenAthens Account, in order to auto-authenticate to Performance Manager. Once the mapping is created, it will allow the user to gain logged-in access to Performance Manager on future visits, by simply authenticating through OpenAthens.

This guide details how to perform the following tasks:

- Login and Mapping a User to an OpenAthens Account
- Important Additional Information
- Un-Mapping a User from OpenAthens
Login and Map a Performance Account to an OpenAthens Account

*Method 1: Login and Map from OpenAthens*

1. Access the OpenAthens Application.
2. Once logged in, click the Elsevier Performance Platform link under All Resources.
3. The Performance Manager application launches with “Welcome, OpenAthens User” text displayed.
4. Enter your Performance Manager Learner ID and Password.
5. Click the [Login] button.
Login and Map a Performance Account to an OpenAthens Account

6. The following action occurs:
   • The User is logged in to the Performance Manager application.
   • The User is mapped and will automatically be logged in to Performance Manager when coming from their OpenAthens account in the future.

Method 2: Login and Map from Performance Manager

1. Access the Performance Manager website.
2. Select the Login with OpenAthens link.
**Login and Map a Performance Account to an OpenAthens Account**

3. At the OpenAthens screen, enter OpenAthens **_username** and **password**.

4. Click the [Sign In] button.

5. The Performance Manager login page is displayed with a “Welcome, OpenAthens User” message.

6. Enter Performance **Learner ID** and **Password**.

7. Click the [Login] button.

8. The following action occurs:
   - The User is logged in to the Performance application.
   - The User is now mapped and will be automatically logged in to Performance when coming from their OpenAthens account on future visits.
### Additional Information

#### Ending Your Performance Manager OpenAthens Session

1. When done with your Performance Manager session from OpenAthens, click the **Logout** link.
2. The OpenAthens sign out screen displays.

![OpenAthens sign out screen](image)

By using this site you agree to us setting cookies. Please see our [privacy and cookie information](#).

3. Close your browser to prevent another user from accessing your account.

#### Inactive Performance Manager Account

- If your Performance Manager account has been inactivated, that account has also been unmapped from your OpenAthens account.
- To re-map your Performance Manager account to your OpenAthens account, you must have your Performance Manager account reactivated by an Administrator.
- Follow the steps in the “Log In and Map a Performance Manager Account to an OpenAthens Account” section to re-map your accounts.
Additional Information

**Using Referential Clinical Skills without Mapping to OpenAthens**

- If you do not have a Performance Manager Learner ID and Password, you can still access and use Clinical Skills or Policy Navigator as a Referential User if you are IP Authenticated:

- Access Performance Manager from your OpenAthens account and click on the Clinical Skills link, as shown below.

![image of clinical skills link]
Un-Mapping from OpenAthens

**Method 1: Un-Map OpenAthens ID (Admin only)**

1. Log in to Performance Manager.
2. Locate desired learner using the *Lookup Learners* menu under * Learners section.
3. Select the learner to un-map.
4. On the *MANAGE A LEARNER* screen, click the [Unmap OpenAthens ID] button.

   **Note:** The [Unmap OpenAthens ID] button will be greyed out and inactive if the learner is not mapped.

5. The following action occurs:
   - A green Confirmation message displays.
   - The [Unmap OpenAthens ID] button is grayed out indicating the learner is no longer mapped to the OpenAthens account.
Un-Mapping from OpenAthens

Method 2: User Un-maps Self with OpenAthens Credentials

1. Once logged in with OpenAthens credentials, access the My Profile screen by clicking the My Account link.

2. The My Profile screen displays.

3. Click the [Unmap OpenAthens ID] button.

4. The following action occurs:
   - The Performance Manager account is no longer mapped to the OpenAthens account.
   - Learner is returned to OpenAthens Welcome screen.
Un-Mapping from OpenAthens

Method 3: User Un-maps Self with Performance Manager Credentials

1. Navigate to Performance Manager website.
2. Log in using Performance Manager Learner ID and Password.
3. Once logged in, access the MY PROFILE screen by clicking the My Account link.

4. The MY PROFILE screen displays.
5. Click the [Unmap OpenAthens ID] button.
Un-Mapping from OpenAthens

6. The following action occurs:
   - A green Confirmation message displays.
   - The [Unmap OpenAthens ID] button is grayed out indicating the Performance Manager account is no longer mapped to the OpenAthens account.

   **Note:** The learner can continue to use Performance Manager as a logged-in user or can log out and restart the OpenAthens workflow to re-map self.